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Phone Scams

Phone scams have been around for quite some time but are gaining popularity again as technology is making it easier for scammers to impersonate businesses and individuals through caller id. Many businesses large and small can be impersonated by phone scams. Be sure you are taking the steps to protect yourself.

- ✓ Do not rely on caller id
- ✓ Know the person you are talking to
- ✓ Do not give out personal information (i.e. SSN, Account No., Card No., etc.)
- ✓ Resist pressure. Be comfortable in the decision you make
- ✓ Question why the person knows this information about you, especially if this is the first time you have heard of the business or the individual
- ✓ Do not hesitate to hang up and call the person or business back on a phone number you have on file (do not call the number provided).

Be aware of some of the widely used phone scams:

- ✓ Tech support scams
- ✓ Loan and/or credit card scams
- ✓ Grandparent scams
- ✓ IRS Scams